

DYMATIZE® N U T R I T I O N

Dymatize Enterprises, LLC
13737 Stemmons Fwy. Farmers Branch, TX 75234
Toll Free (888) 334-LEAN Phone (972) 732-1990
dymatize.com

November 17, 2015

Dear Valued DYMATIZE and Europa Sports Products Customer,

Two months ago Dymatize made and informed you of a decision to close our manufacturing facility and transfer production to third parties to utilize more reliable capacity and infrastructure. This decision was to ensure that long term we could keep pace with demand and focus on providing a stronger brand for the specialty retailer and market that we are committed to.

Product supply shortages have resulted during this transition, and we offer you our strongest apologies and thank you for your continued support while we are correcting it. **Europa Sports Products** has been every customer's biggest advocate to repair product supply and they have been working with Dymatize to micro manage the process and maximize availability. Every week the situation is improving and it is our commitment to get Europa fully stocked as quickly as possible on all sku's. Many of our key sku's are getting back to healthy supply positions so please work with your Europa contacts for the latest up to date information.

Again, thank you for your patience and support as we work to bring our product supply positions and service levels back to the standards you expect and deserve.

Sincerely,



Marc Mollere – General Manager